

IMPORTANT INFORMATION

- **Monthly pension benefits will continue to be paid without interruption.** We do not anticipate any disruption at this time. If you have not already done so, consider setting-up direct deposit of your monthly benefit payments. You can download the Direct Deposit Authorization form on the Fund's website at www.afm-epf.org
- **To contact the Fund Office:**

EMAIL – use 'Contact Us' on the Fund's website (www.afm-epf.org) for inquiries only, or PensionSupport@afmepf.org for inquiries and to attach forms and documents for us.

A confirmation email will be sent when your 'Contact Us' or Pension-Support message is received.

FAX - use 1-212-284-1298.

CALL - use 1-212-284-1200. All calls are currently being routed to voicemail. Your call will be returned as soon as possible. Making multiple calls will slow the return calls for everyone. Your patience is appreciated.
- **Mail Previously Sent to the Fund:**

Receipt of items mailed by USPS to the Fund Office that were in transit on or after March 19, 2020 will be delayed. Our goal is to get to all of this mail as quickly as possible. To check whether we received your mail you can email us or give us a call.
- **Mail to be Sent to the Fund:**

At this time, we ask you to please submit your requests, questions, forms and documents using email or fax – see above. This will avoid current USPS related delays.

If you do not have access to email or fax, please understand that mail sent by USPS will be delayed. This is presently beyond our control.
- **To Submit a Pension Application:**

Part 1 of the Application for Pension Benefits packet is available for download on the Fund's website in the Participant drop down. The application is a fillable form you can complete, download and submit to the Fund Office with the required documents using PensionSupport@afmepf.org. A confirmation email will be sent when your 'Pension Support' email is received.
- **Forms Available on the Fund's Website at www.afm-epf.org:**

Many forms, such as, Direct Deposit Authorization and Federal and State income tax withholding forms can be downloaded from the Participant dropdown. Once completed, you can attach the form(s) to your email using PensionSupport@afmepf.org
- **Register on the Fund's website:**

Up-dated information will continue to be posted on the website. If you've not already done so, consider registering and elect 'Electronic Delivery'.